

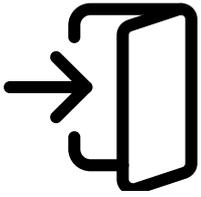
*Web-based self-service application
accessible to Cohu customers providing a
single point of contact for services and information.*

USER GUIDE

OEM PROTECT CALL-OFF



*Track all of your contract items.
Call-Off quantities from OEM Protect contracts.
View remaining quantities.*



Login

To access the Cohu Customer Portal please visit <https://portal.cohu.com> or www.cohu.com/contact-help-center



Learn More

Visit our website to view Module Features Videos www.cohu.com/customer-portal



Technical Support

If you require any technical support please contact us via email: customerportal@cohu.com



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OEM PROTECT CALL-OFF



Track all of your contract items in a single location.

Call-Off quantities from OEM Protect contracts.

View remaining quantities available in the contract.

Call-Off Items

The OEM Protect Call-Off subject area of the Customer Portal provides customers with the ability to Call-Off quantities against their OEM Contract.

View Remaining Quantities

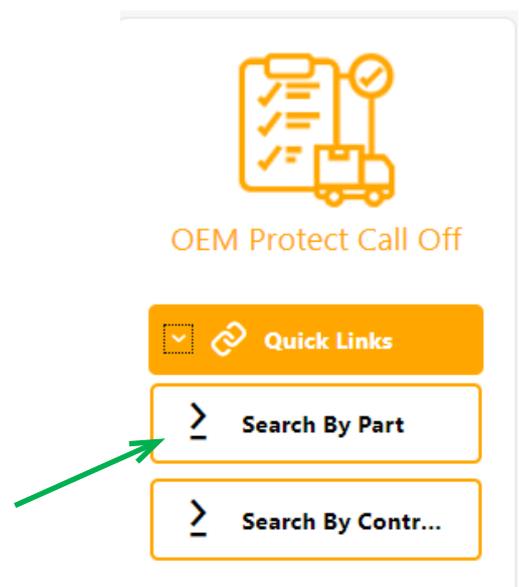
The OEM Protect Call-off subject areas of the Customer Portal provides customers with the ability to view remaining quantities in the OEM Contract following a Call-Off.

Call-Off Quantities

Step #1

Select OEM Protect Call-Off

Click on OEM Protect Call-Off. From the Quick Links, select Search by Part or select Search by Part from the Top-Right hand side of the OEM Protect Call-Off subject area.



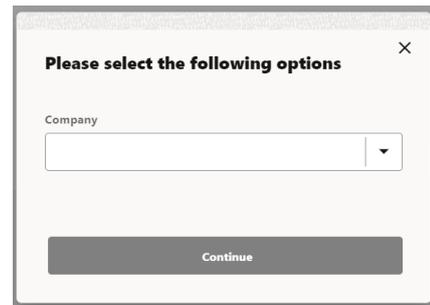
Step #2

Identify Company Name

Click on drop-down to locate your Company Name.

Select Continue

Note: you will only see your assigned sites



Step #3

View Contract Details

A new window will appear displaying your contract

- Contract Number
- PO Number
- Part Number
- Expiry Date
- Contract Quantities

Navigation: Cohu | Customer Portal | Volker Pfingst-Cohu

OEM Protect Call Off | Part Search

Search By Part | Search By Cont...

Contract Number	PO Number	PO Line Number	Cohu Entity	Part Number	Customer Part Number	Part Description	Remaining QTY	Packing Unit	Add to Cart	Request Ship date
OEM99-200		1	Cohu Interface Solutions LLC	03.5100.0779		Etched Spring long 2 ...	50		Enter C	10/27/...

Step #4

Search by Part Number, etc.

In the Search by Part Number field there are several ways to search

- Cohu Part Number
- Your Part Number
- Contract Number
- Purchase Order

Navigation: Cohu | Customer Portal | Volker Pfingst-Cohu

OEM Protect Call Off | Part Search

Search By Part | Search By Cont...

Contract Number	PO Number	PO Line Number	Cohu Entity	Part Number	Customer Part Number	Part Description	Remaining QTY	Packing Unit	Add to Cart	Request Ship date
OEM99-200		1	Cohu Interface Solutions LLC	03.5100.0779		Etched Spring long 2 ...	50		Enter C	10/27/...

Note: A green arrow points to the 'Search by Text' field in the search bar.

Step #5

Refine Search (optional)

You may also further refine your search by

- Company Name, Text, Cohu Entity, etc.

☰ **Cohu** | Customer Portal 🛒 🏠 Volker Pfingst-Cohu

OEM Protect Call Off | Part Search 🔍 Search By Part 🔍 Search By Cont...

Company Name Search by Text 🔍 Cohu Entity Status 🔍 🔄

Contract Number	PO Number	PO Line Number	Cohu Entity	Part Number	Customer Part Number	Part Description	Remaining QTY	Packing Unit	Add to Cart	Request Ship date
OEM99-200		1	Cohu Interface Solutions LLC	03.5100.0779		Etched Spring long 2 ...	50		Enter	10/27/23

Load More

Up to 100 part numbers are displayed. Select Load More to view additional contract parts available

☰ **Cohu** | Customer Portal 🛒 🏠 Jason-HI Liu

OEM Protect Call Off | Part Search 🔍 Search By Part 🔍 Search By Con...

Contract Number	PO Number	PO Line Number	Cohu Entity	Part Number	Customer Part Number	Part Description	Status	Expiry Date	UOM	Contract QTY	Remaining QTY	Packing Unit	Add to Cart	Request Ship date
OEM22-011	DLT OEM22-011 ST PO CASE	640	Delta Design, Inc.	8301915001		CABLE ASSY.PWR PN...	Active	30-Nov-2023	ea	6	6		Enter	10/27/23
OEM22-011	DLT OEM22-011 ST PO CASE	650	Delta Design, Inc.	8305155002		PROGRAMMED ASSY...	Active	30-Nov-2023	ea	6	6		Enter	10/27/23
OEM22-011	DLT OEM22-011 ST PO CASE	660	Delta Design, Inc.	8305911001		FRAME.CHUCK W/D...	Active	30-Nov-2023	ea	5	5		Enter	10/27/23
OEM22-011	DLT OEM22-011 ST PO CASE	670	Delta Design, Inc.	8306160901		VAC PUMP OVERHA...	Active	30-Nov-2023	ea	5	5		Enter	10/27/23
OEM22-011	DLT OEM22-011 ST PO CASE	680	Delta Design, Inc.	8306304101		EXIT BLOCK,COLD Z...	Active	30-Nov-2023	ea	6	6		Enter	10/27/23
OEM22-011	DLT OEM22-011 ST PO CASE	690	Delta Design, Inc.	8307294101		RETAINER, JEDIC TRA...	Active	30-Nov-2023	ea	2	2		Enter	10/27/23
OEM22-011	DLT OEM22-011 ST PO CASE	700	Delta Design, Inc.	8307363101		BELT CLAMP, MATRIX...	Active	30-Nov-2023	ea	26	26		Enter	10/27/23
OEM22-011	DLT OEM22-011 ST PO CASE	710	Delta Design, Inc.	8307720001		GEAR TRACK ROLLER...	Active	30-Nov-2023	ea	32	32		Enter	10/27/23
OEM22-011	DLT OEM22-011 ST PO CASE	720	Delta Design, Inc.	8307755002		MOTOR ASSY, TS Z P...	Active	30-Nov-2023	ea	2	2		Enter	10/27/23
OEM22-011	DLT OEM22-011 ST PO CASE	730	Delta Design, Inc.	8308607101		BELT CLAMP,BOAT A...	Active	30-Nov-2023	ea	26	26		Enter	10/27/23
OEM22-011	DLT OEM22-011 ST PO CASE	740	Delta Design, Inc.	8308980001		PICK BODY ASSY - XB...	Active	30-Nov-2023	ea	8	8		Enter	10/27/23
OEM22-011	DLT OEM22-011 ST PO CASE	750	Delta Design, Inc.	8309022101		SHAFT, BRAKE, PICK...	Active	30-Nov-2023	ea	8	8		Enter	10/27/23
OEM22-011	DLT OEM22-011 ST PO CASE	760	Delta Design, Inc.	8309075001		SOFT TOUCH ASSY, F...	Active	30-Nov-2023	ea	3	3		Enter	10/27/23

[Load More](#)

Step #6

Call-Off Quantities

Key-in your Call-Off quantities. **An Error Message will appear if:**

1. Quantity entered is greater than remaining quantities
2. Quantity entered is not in the multiplier of the packing unit (UOM)

OEM Protect Call Off | Part Search 🔍 Search By Part 🔍 Search By Con...

Company Name Search by Text 🔍 Cohu Entity Status 🔍 🔄

Contract Number	PO Number	PO Line Number	Cohu Entity	Part Number	Customer Part Number	Part Description	Status	Expiry Date	UOM	Contract QTY	Remaining QTY	Packing Unit	Add to Cart	Request Ship date
OEM21-004	4502236044	10	Cohu GmbH	02-45165		FIXED ALIGNMENT FRA...	GracePeriod	30-Nov-2022	ea	5	5		Enter	10/27/23
OEM21-004	4502236044	11	Cohu GmbH	02-45165		FIXED ALIGNMENT FRA...	GracePeriod	30-Nov-2022	ea	5	5		Enter	10/27/23

Contract Number	PO Number	PO Line Number	Cohu Entity	Part Number	Customer Part Number	Part Description	Status	Expiry Date	Remaining QTY	Packing Unit	Add to Cart	Request Ship date
OEM77-120	OEM77-120 PO CASE TNI	3	Ismeqa Europe Semiconductor SA	9990004		BASE-TURRET NX16 ...	Active	30-Nov-2023	184		Enter	10/27/23
OEM77-120	OEM77-120 PO CASE TNI	4	Ismeqa Europe Semiconductor SA	9990004		BASE-TURRET NX16 ...	Active	30-Nov-2023	184		Enter	10/27/23
OEM22-011	DLT OEM22-011 ST PO CASE	20	Delta Design, Inc.	1501874		TY-RAP,3-1/2",HI TE...	Active	30-Nov-2023	184	4	Enter	10/27/23

3. Selected item exists in grace/expired contract. User must call-off from older contract first.

- Yes - remain call-off quantity in the “latest” contract
- No - will delete the current entered quantity

The screenshot shows the Cohu Customer Portal interface. A table lists various call-off items with columns for Contract Number, PO Number, PO Line Number, Cohu Entity, Part Number, Customer Part Number, Part Description, Status, Expiry Date, UOM, Contract QTY, Remaining QTY, Packing Unit, Add to Cart, and Request Ship date. A modal dialog box is overlaid on the table, containing the text: "Selected item exist in grace/expired contract, do you still want to continue call-off from this contract?" and two buttons labeled "Yes" and "No". A large green number "3" is displayed in the center of the dialog.

4. Only 1 PO can be processed each time (non-shipment PO)

- Yes - will empty the initial contract call-off entry
- No - will delete the current call-off quantities entered

The screenshot shows the Cohu Customer Portal interface. A table lists various call-off items. A modal dialog box is overlaid on the table, containing the text: "Adding this item from different PO will empty the current cart, do you still want to continue?" and two buttons labeled "Yes" and "No". A large green number "4" is displayed in the center of the dialog.

Adding item from a different Contract/PO/Cohu legal entity

- Non-PO Customer - Shipment PO is only issued upon call-off. Error message will indicate. You must decide which PO Call-Off you wish to remain in your cart
- Note PO Customer - Shipment PO is issued. There is no issue to mix. No Error message will appear

Step #7

Add to Cart

Enter your desired call-off quantities in the column "Add to Cart"

An Error Message will appear if:

- Quantity entered is more than remaining quantities
- Quantity entered is not in the multiplier of packaging unit
- Remaining quantity open in older contract
- Quantity address from a different contract/different Cohu legal entity (applicable when submitting a PO during call-off only)

Cohu Customer Portal | OEM Protect Call Off | Part Search

Contract Number	PO Number	PO Line Number	Cohu Entity	Part Number	Customer Part Number	Part Description	Status	Expiry Date	UOM	Contract QTY	Remaini QTY	Packing Unit	Add to Cart	Request Ship date
OEM99-200	ELMOS CIS TEST OEM	1	Cohu Interface Solutions LLC	03.5100.0779		Etched Spring long 2 ...	Active	31-Jan-2024	ea	50	50		1	10/27
OEM99-200	ELMOS CIS TEST OEM	2	Cohu Interface Solutions LLC	08.36.01.02.18		LEVER CPL	Active	31-Jan-2024	ea	66				
OEM99-200	ELMOS CIS TEST OEM	3	Cohu Interface Solutions LLC	A08.37.11.00.08	210943	DSTC LDG 13.5MM L...	Active	31-Jan-2024	ea	48				
OEM99-200	ELMOS CIS TEST OEM	4	Cohu Interface Solutions LLC	A08.37.55.01.16		CSPRG BOTTOM NAR...	Active	31-Jan-2024	ea	100				
OEMFF-GGG	ELMOS REMAINING QTY	2	Cohu GmbH	04.1000.0371	21004638	Glass (Vision)	GracePeriod	31-Mar-2023	ea	77				
OEMFF-GGG	ELMOS REMAINING QTY	3	Cohu GmbH	04.1000.0860	21004531	Cylinder with Cap	GracePeriod	31-Mar-2023	ea	52				
OEMFF-GGG	ELMOS REMAINING QTY	4	Cohu GmbH	04.1000.1083	21004545	Cylinder with Cap	GracePeriod	31-Mar-2023	ea	152				
OEMFF-GGG	ELMOS REMAINING QTY	6	Cohu GmbH	04.1000.1890	21004719	Holder Pin	GracePeriod	31-Mar-2023	ea	72				
OEMFF-GGG	ELMOS REMAINING QTY	7	Cohu GmbH	04.1000.1902	21004540	Pin	GracePeriod	31-Mar-2023	ea	52				
OEMFF-GGG	ELMOS REMAINING QTY	8	Cohu GmbH	04.1000.1914	21005250	Roller Turn	GracePeriod	31-Mar-2023	ea	108				

Note: In case of any performance issue, please keep your cart to 15 items or less, only in order to proceed to the next step

Step #8

Request Ship Date

The Customer Portal will auto-fill the request ship date to be 5 working days in advance

If you require a particular ship date >5 working days in advance, you can override the auto fill date

Note the earlier date that can be selected is always five working days

Cohu Customer Portal | OEM Protect Call Off | Part Search

Contract Number	PO Number	PO Line Number	Cohu Entity	Part Number	Customer Part Number	Part Description	Status	Expiry Date	UOM	Contract QTY	Remaini QTY	Packing Unit	Add to Cart	Request Ship date
OEM99-200	ELMOS CIS TEST OEM	1	Cohu Interface Solutions LLC	03.5100.0779		Etched Spring long 2 ...	Active	31-Jan-2024	ea	50	50		1	10/27
OEM99-200	ELMOS CIS TEST OEM	2	Cohu Interface Solutions LLC	08.36.01.02.18		LEVER CPL	Active	31-Jan-2024	ea	66				
OEM99-200	ELMOS CIS TEST OEM	3	Cohu Interface Solutions LLC	A08.37.11.00.08	210943	DSTC LDG 13.5MM L...	Active	31-Jan-2024	ea	48				
OEM99-200	ELMOS CIS TEST OEM	4	Cohu Interface Solutions LLC	A08.37.55.01.16		CSPRG BOTTOM NAR...	Active	31-Jan-2024	ea	100				
OEMFF-GGG	ELMOS REMAINING QTY	2	Cohu GmbH	04.1000.0371	21004638	Glass (Vision)	GracePeriod	31-Mar-2023	ea	77				
OEMFF-GGG	ELMOS REMAINING QTY	3	Cohu GmbH	04.1000.0860	21004531	Cylinder with Cap	GracePeriod	31-Mar-2023	ea	52				
OEMFF-GGG	ELMOS REMAINING QTY	4	Cohu GmbH	04.1000.1083	21004545	Cylinder with Cap	GracePeriod	31-Mar-2023	ea	152				
OEMFF-GGG	ELMOS REMAINING QTY	6	Cohu GmbH	04.1000.1890	21004719	Holder Pin	GracePeriod	31-Mar-2023	ea	72				
OEMFF-GGG	ELMOS REMAINING QTY	7	Cohu GmbH	04.1000.1902	21004540	Pin	GracePeriod	31-Mar-2023	ea	52				
OEMFF-GGG	ELMOS REMAINING QTY	8	Cohu GmbH	04.1000.1914	21005250	Roller Turn	GracePeriod	31-Mar-2023	ea	108				

Step 9 Cart Indicator

When an item is Added to Cart, the Trolley will be updated to show the item count
The Cart can be accessed anytime without having to complete the Call-Off items

☰ **Cohu** | Customer Portal 🏠 Volker Pflugst-Cohu

OEM Protect Call Off | Part Search 🔍 Search By Part 🔍 Search By Con...

Company Name Search by Text Cohu Entity Status 🔍 🔄 Cart Expires in 29 mins.

Contract Number	PO Number	PO Line Number	Cohu Entity	Part Number	Customer Part Number	Part Description	Status	Expiry Date	UOM	Contract QTY	Remaini QTY	Packing Unit	Add to Cart	Request Ship date			
OEM99-200	ELMOS CIS TEST OEM	1	Cohu Interface Solutions LLC	03.5100.0779		Etched Spring long 2 ...	Active	31-Jan-2024	ea	50	50		1	10/27			
OEM99-200	ELMOS CIS TEST OEM	2	Cohu Interface Solutions LLC	08.36.01.02.18		LEVER CPL	Active	31-Jan-2024	ea	66							
OEM99-200	ELMOS CIS TEST OEM	3	Cohu Interface Solutions LLC	A08.37.11.00.08	210943	DSTC LDG 13.5MM L...	Active	31-Jan-2024	ea	48							
OEM99-200	ELMOS CIS TEST OEM	4	Cohu Interface Solutions LLC	A08.37.55.01.16		CSPRG BOTTOM NAR...	Active	31-Jan-2024	ea	100							
OEMFF-GGG	ELMOS REMAINING QTY	2	Cohu GmbH	04.1000.0371	21004638	Glass (Vision)	GracePeriod	31-Mar-2023	ea	77	2	3	4	5	6	7	8
OEMFF-GGG	ELMOS REMAINING QTY	3	Cohu GmbH	04.1000.0860	21004531	Cylinder with Cap	GracePeriod	31-Mar-2023	ea	52	9	10	11	12	13	14	15
OEMFF-GGG	ELMOS REMAINING QTY	4	Cohu GmbH	04.1000.1083	21004545	Cylinder with Cap	GracePeriod	31-Mar-2023	ea	152	16	17	18	19	20	21	22
OEMFF-GGG	ELMOS REMAINING QTY	6	Cohu GmbH	04.1000.1890	21004719	Holder Pin	GracePeriod	31-Mar-2023	ea	72	23	24	25	26	27	28	29
OEMFF-GGG	ELMOS REMAINING QTY	7	Cohu GmbH	04.1000.1902	21004540	Pin	GracePeriod	31-Mar-2023	ea	52	30	31					
OEMFF-GGG	ELMOS REMAINING QTY	8	Cohu GmbH	04.1000.1914	21005250	Roller Turn	GracePeriod	31-Mar-2023	ea	108							

30 Minute Cart Timer

A Cart Timer indicates the amount of minutes remaining before a Call-Off item will be automatically deleted by the Customer Portal, unless a user is actively working on the Call-Off, by adjusting the quantity, or adding new items to the Call-Off.

The Cart Timer will reset to 30 mins when a new item is added or there is a change in quantity.

☰ **Cohu** | Customer Portal 🏠 Volker Pflugst-Cohu

OEM Protect Call Off | Part Search 🔍 Search By Part 🔍 Search By Con...

Company Name Search by Text Cohu Entity Status 🔍 🔄 Cart Expires in 29 mins.

Contract Number	PO Number	PO Line Number	Cohu Entity	Part Number	Customer Part Number	Part Description	Status	Expiry Date	UOM	Contract QTY	Remaini QTY	Packing Unit	Add to Cart	Request Ship date			
OEM99-200	ELMOS CIS TEST OEM	1	Cohu Interface Solutions LLC	03.5100.0779		Etched Spring long 2 ...	Active	31-Jan-2024	ea	50	50		1	10/27			
OEM99-200	ELMOS CIS TEST OEM	2	Cohu Interface Solutions LLC	08.36.01.02.18		LEVER CPL	Active	31-Jan-2024	ea	66							
OEM99-200	ELMOS CIS TEST OEM	3	Cohu Interface Solutions LLC	A08.37.11.00.08	210943	DSTC LDG 13.5MM L...	Active	31-Jan-2024	ea	48							
OEM99-200	ELMOS CIS TEST OEM	4	Cohu Interface Solutions LLC	A08.37.55.01.16		CSPRG BOTTOM NAR...	Active	31-Jan-2024	ea	100							
OEMFF-GGG	ELMOS REMAINING QTY	2	Cohu GmbH	04.1000.0371	21004638	Glass (Vision)	GracePeriod	31-Mar-2023	ea	77	2	3	4	5	6	7	8
OEMFF-GGG	ELMOS REMAINING QTY	3	Cohu GmbH	04.1000.0860	21004531	Cylinder with Cap	GracePeriod	31-Mar-2023	ea	52	9	10	11	12	13	14	15
OEMFF-GGG	ELMOS REMAINING QTY	4	Cohu GmbH	04.1000.1083	21004545	Cylinder with Cap	GracePeriod	31-Mar-2023	ea	152	16	17	18	19	20	21	22
OEMFF-GGG	ELMOS REMAINING QTY	6	Cohu GmbH	04.1000.1890	21004719	Holder Pin	GracePeriod	31-Mar-2023	ea	72	23	24	25	26	27	28	29
OEMFF-GGG	ELMOS REMAINING QTY	7	Cohu GmbH	04.1000.1902	21004540	Pin	GracePeriod	31-Mar-2023	ea	52	30	31					
OEMFF-GGG	ELMOS REMAINING QTY	8	Cohu GmbH	04.1000.1914	21005250	Roller Turn	GracePeriod	31-Mar-2023	ea	108							

Create Call-Off Order

Step 1

Open and View Cart

Use the drop down menu to view items in your cart or view items from multiple Cohu legal entities

1. Total amount will appear
2. Use Trash icon to remove items from your cart

OEM Protect Call Off | Cart

Company Name

Cart Expires in 30 mins.

Delta Design, Inc. Total \$7.52

<input checked="" type="checkbox"/>	Part Name	Part Description	Contract Number	PO Number	Unit Price	UOM	Contracted Quantity	Remaining Quantity	Cart Quantity	Line Amount	Delete
<input checked="" type="checkbox"/>	1501874	TY-RAP,3-1/2"...	OEM22-011	DLT OE...	1.88	ea	200	184	4	7.52	

Cohu GmbH Total \$351.14

Ismecca Europe Semiconductor SA Total \$1.99

Back to Search

All Carts Total \$360.65

Create Call-Off

Step #2

Adjust Quantities (if required)

You may adjust the quantities and the price will re-calculate to reflect the updated price

Total amount will be adjusted automatically

OEM Protect Call Off | Cart

Company Name

Cart Expires in 28 mins.

Delta Design, Inc. Total \$7.52

<input checked="" type="checkbox"/>	Part Name	Part Description	Contract Number	PO Number	Unit Price	UOM	Contracted Quantity	Remaining Quantity	Cart Quantity	Line Amount	Delete
<input checked="" type="checkbox"/>	1501874	TY-RAP,3-1/2"...	OEM22-011	DLT OE...	1.88	ea	200	184	4	7.52	

Cohu GmbH Total \$351.14

<input checked="" type="checkbox"/>	Part Name	Part Description	Contract Number	PO Number	Unit Price	UOM	Contracted Quantity	Remaining Quantity	Cart Quantity	Line Amount	Delete
<input checked="" type="checkbox"/>	02-65203	BOTTOM PLATE	OEM21-004	450224...	351.14	ea	90	90	1	351.14	

Ismecca Europe Semiconductor SA Total \$1.99

Back to Search

All Carts Total \$360.65

Create Call-Off

Step #3

Create Call-Off

Select Create Call-Off

OEM Protect Call Off | Cart

Search By Part Search By Cont...

Cart Expires in 27 mins.

Delta Design, Inc. Total \$7.52

<input checked="" type="checkbox"/>	Part Name	Part Description	Contract Number	PO Number	Unit Price	UOM	Contracted Quantity	Remaining Quantity	Cart Quantity	Line Amount	Delete
<input checked="" type="checkbox"/>	1501874	TY-RAP,3-1/2",...	OEM22-011	DLT OE...	1.88	ea	200	184	4	7.52	

Cohu GmbH Total \$351.14

<input checked="" type="checkbox"/>	Part Name	Part Description	Contract Number	PO Number	Unit Price	UOM	Contracted Quantity	Remaining Quantity	Cart Quantity	Line Amount	Delete
<input checked="" type="checkbox"/>	02-65203	BOTTOM PLATE	OEM21-004	450224...	351.14	ea	90	90	1	351.14	

Ismeca Europe Semiconductor SA Total \$1.99

Back to Search All Carts Total \$360.65 Create Call-Off

Note:

1. Any item left unchecked will remain in the Cart and is not added to the Sales Order

1.

<input checked="" type="checkbox"/>	Part Name	Part Description
<input checked="" type="checkbox"/>	1501874	TY-RAP,3-1/2",...
<input type="checkbox"/>	02-65203	BOTTOM PLATE

2. If the Cart 30 minute count down timer is complete, any un-checked items will be deleted

2.

Confirmation

Delete Cart

Cart deleted for Customer 543208

Cohu Entity

Customer Part Number	Part Description	Status
----------------------	------------------	--------

Step #4

Upload Purchase Order (if applicable)

Non-PO customer

- Upload your Call-off PO, fill in PO number and PO value (mandatory field)
- If PO value doesn't match with Cart check out value, you will not be able to submit this Cart
- Ship to customer and ship to address are pre-filled, but optional to change if you wish to

The screenshot shows a form titled "Upload PO document to continue" with a close button (X) in the top right corner. The form contains the following fields:

- Customer Name (text input)
- Bill to address (dropdown menu)
- Upload PO file * (file upload area with the text "Select a file or drop one here.")
- Ship to customer * (dropdown menu)
- Ship to address * (dropdown menu)
- PO Number * (text input)
- PO Value * (text input)

At the bottom right, there are two buttons: "Submit" and "Cancel".

PO Customer

- It is not necessary to upload PO, fill in PO number or complete PO value
- Ship to customer and ship to address will be pre-filled, but optional to change if you wish to

The screenshot shows the same form titled "Upload PO document to continue" with a close button (X) in the top right corner. The form contains the following fields:

- Customer Name (text input)
- Bill to address (dropdown menu)
- Ship to customer * (dropdown menu)
- Ship to address * (dropdown menu)

The "Upload PO file" field is not present. At the bottom right, there are two buttons: "Submit" and "Cancel".

Step #5

Submit Purchase Order

Select Submit Button

System will run and Call-Off Quote Number will appear once completed

Step #6

Review Call-Off

1. Call Off Order Number
2. You may opt to continue to call-off items, if available in your contract. Note the warning message

☰ **Cohu** | Customer Portal 🛒 🏠 Jason-hl Liu ▾

OEM Protect Call Off | Order Summary 🔍 Search By Part 🔍 Search By Cont...

CallOff Placed Successfully.

Warning ✕

Please wait for a few minutes before creating next call off if it's from the same contract. For any doubts, please contact Cohu Spares Team. **2**

Customer Name	Contract Number	PO Number	Cohu Entity	CallOff Order No
	OEM22-011	DLT OEM22-011	Delta Design, Inc.	100143253
	OEM77-120	OEM77-120 PO CASE TNI	Ismecca Europe Semiconductor SA	100143254
	OEM21-004	4502240142	Cohu GmbH	100143255

[Back to Part Search](#)

Step #7

Email Notification

Once call-off is complete, you will receive an email notification providing call-off contract details

OEM Protect Call Off created |

ccp-noreply
To .
Cc ☒ Customer Portal OEM Exceptions

Dear customer,

This is a system generated email, do not reply to this email.
Thank you for your call-off. Your order has been processed successfully.
Please find below detail, outstanding shipment information will follow soon via separate email.
Please contact your corresponding contact window if need any further assistance.

Notes applicable for customer who submitted new PO during call-off only :
Ship date of below is tentative and subjective to change upon your PO being verified and amended (if applicable).
Below PO number is only for reference purpose, actual submitted PO number will be reverted together with firm ship date once PO details are verified.

Flow ID	Business Entity	SO#	Line#	PO#	Cohu Part#	Customer Part#	Cohu Part Description	Call-off Quantity	Line value	Ship Date
1007	Cohu CH Ismecca	100143254	1	OEM77-120 PO CASE TNI	4140579		BLADE-CONTACT-OMEGA-T0.2-V4-CUBE2	1	1.99	TBA

Thanks
Cohu Portal Team

Non-PO Customer

Cohu to Verify PO number and ship date

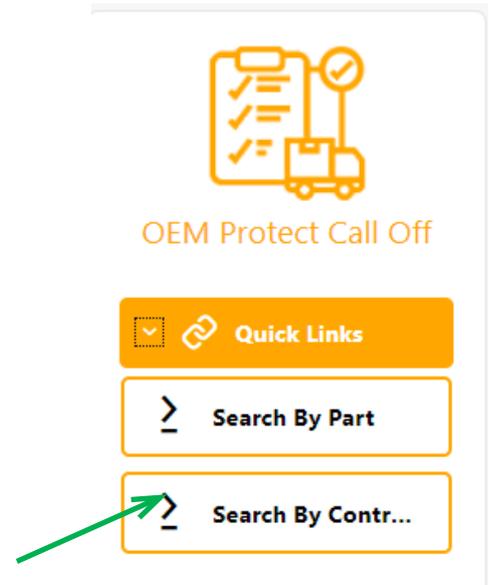
The PO number, and ship date detailed in the initial email are tentative and not confirmed.
Cohu will need to verify that no amendments are required to the submitted PO
Once this step has been completed, a new email notification will be provided with any adjusted PO number and ship date

Search by Contract

Step #1

Select OEM Protect Call-Off

Click on OEM Protect Call-Off. From the Quick Links, select Search by Contract or select Search by Contract from the Top-Right hand side of the OEM Protect Call-Off subject area.



Step #2

Contract/PO Overview Page

- Contact Number - will direct you to a view displaying all open remaining part numbers belonging to the specific contract

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OEM Protect Call Off | Contract Search 🔍 Search By Part 🔍 Search By Cont...

ContractNumber	Cohu Entity	PONumber	Status
OEM21-004	Cohu GmbH	4502294179	
OEM21-004	Cohu GmbH	4502281905	Active
OEM21-004	Cohu GmbH	4502240142	Active
OEM21-004	Cohu GmbH	4502236044	Grace Period
OEM21-004	Cohu GmbH	4502293439	Expired
OEMLL-MMM	Cohu GmbH	4511023322	Active
OEMKK-LLL	Cohu GmbH	4511023314	Active
OEM77-120	Ismeca Europe Semiconductor SA	OEM77-120 PO CASE TNI	Grace Period
OEM22-011	Delta Design, Inc.	DLT OEM22-011 ST PO CASE	Active

- Search by Part

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OEM Protect Call Off | Part Search 🔍 Search By Part 🔍 Search By Cont...

Contract Number	PO Number	PO Line Number	Cohu Entity	Part Number	Customer Part Number	Part Description	Status	Expiry Date	UC	Remaining QTY	Packing Unit	Add to Cart	Request Ship date
OEMLL-MMM	4511023322	1	Cohu GmbH	SC100-CSP5-LJAA		SC100-CSP5-LJ-00-00	Active	30-Nov-2023	ea	50		🟢 Ent	10/27/
OEMLL-MMM	4511023322	2	Cohu GmbH	22-22492		SPARE PART KIT	Active	30-Nov-2023	ea	94		🟢 Ent	10/27/

1. What Quick Links are available?

- *Search by Parts*
- *Search by Contracts*

2. What parameters can be used to search?

- *Part Number*
- *Contract Number*
- *PO (Purchase Order)*
- *Order Form*
- *Status*

3. What is contract quantity?

The total quantity for which the contract is created.

4. What is the Call-off quantity process?

The process of requesting and withdrawing a small quantity from the defined quantity in the OEM contract is called the Call-off process.

5. Where does the Master Contract get created?

The contract gets created in the Customer Portal Quote Module. It will be pushed to order management and the same contract will be visible in OEM Protect Call-off subject area.

7. Can the contract number be the same for the orders created?

Yes, the contract numbers can be the same for the orders created.

8. Will the Purchase Order numbers be the same for the Contract Orders created?

No, the PO numbers will not be the same for the contract orders created.

9. What are the various statuses that define the contract?

- *Active: The contract exists well within the contract*
- *Grace Period: The contract is approaching the contract's end date's expiry*
- *Expired: The contract has completed its defined term and an extension of some period is defined for the contract*