

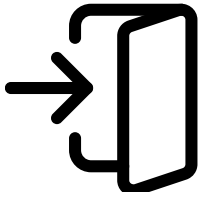
*Web-based self-service application
accessible to Cohu customers providing a
single point of contact for services and information.*

USER GUIDE

DOWNLOADS



*Access and download reference documents
and part manuals uploaded by Cohu.*



Login

To access the Cohu Customer Portal please visit <https://portal.cohu.com> or www.cohu.com/contact-help-center



Learn More

Visit our website to view Module Features Videos www.cohu.com/customer-portal



Technical Support

If you require any technical support please contact us via email: customerportal@cohu.com



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DOWNLOADS



Access and download reference documents and part manuals uploaded by Cohu.

Access Literature

The Download subject area of the Portal provides customers with the ability to access Documents and Parts Manuals.

Download Literature

The Download subject area of the Portal provides customers with the ability to download content to their desktop for their reference.

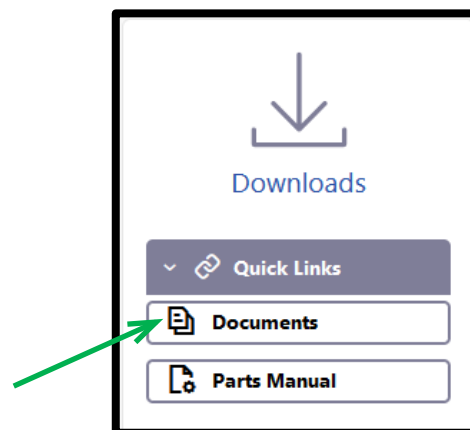
View Documents

.....

Step #1

Select Documents

Click Downloads. From the Quick Links, select Documents or select Documents from the Top-Right hand side of the Downloads subject area.



File Name	Product Line	Category	Sub Category	Last Updated Date	Action
1921769203_RevF_IPM_CLX_CE.pdf	Castle	Customer Manuals	Service Manuals	04-Aug-2005	Download
1922670201_RevA_INGD_LXMX_ESD.pdf	Castle	Customer Manuals	Installation Manual	21-Jun-2022	Download
1922670201_RevA_INGD_LXMX_ESD.pdf	Castle	Customer Manuals	Installation Manual	04-Jan-2005	Download
1925027201_RevG_INGD_LX_X8X9_Install.pdf	Castle	Customer Manuals	Installation Manual	15-May-2007	Download
1928810207_RevC_GDE_EDGE_Vac_Sense_IF_Test.pdf	Edge	Customer Manuals	GDE Procedure Guides	09-Oct-2015	Download

Step #2

Search and Download

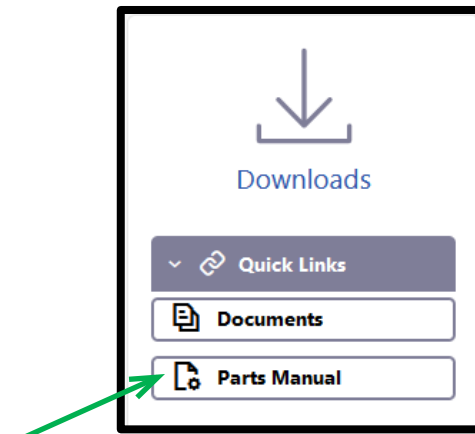
- **Filename/File Description:** enter information and clicking search (magnifying glass on right side), will perform a keyword search for the requested document
- **Product Line:** pulldown menu will reveal your Product lines and allow you to browse the documents
- **Category:** pulldown menu will allow browsing based on available categories. This will be limited to Product lines associated with your account
- **Subcategory:** pulldown menu will allow browsing based on available subcategories. This will be limited to Product lines associated with your account
- **Action:** use the download button to download selected file

View Parts Manual

Step #1

Select Parts Manual

Click Downloads. From the Quick Links, select Parts Manual or select Parts Manual from the Top-Right hand side of the Downloads subject area.



Serial Number	Part Number	Part Description	Sales Order No.	Sales Order Line No.
No data to display.				

Step #2

Search for System Serial Number

- In the Search field, enter the system serial number
- Select Enter

Downloads | Parts Manual

Search Using System Serial No *
310-010-03

Serial Number	Part Number	Part Description	Sales Order No.	Sales Order Line No.
310-010-03	1973100003	EDGE CAN HANDLER, 250KG	75752h	

Page 1 of 1 (1 of 1 items)

Step #3

Display Bill of Materials

- Click on the Part Number field to display the Bill of Materials (BOM)

Downloads | Parts Details

Search Results > 8304000001

Search By Part Number

Attachment Category

Selected Part 8304000001

Single Explosion Indented Explosion Export Full BOM

Lvl	Part Number	Part Description	Parent Part	Spare Part	Qty	UOM	Rev	Item Seq	Eff Date	Download
1	8304000001	MATRIX II HANDLER	8304000001		1		P			
2	8306893901	WS1, M2 LOWER FRAME INTEGRATION	8304000001		1	ea	N	1	11-Oct-2017	
2	8306894901	WS2, M2 FINAL INTEGRATION	8304000001		1	ea	M	2	11-Oct-2017	Download
2	8306895901	WS3, M2 PRE ATP	8304000001		1	ea	A	3	11-Oct-2017	
2	8306896901	WS4, M2 PANELS AND COVERS	8304000001		1	ea	C	4	11-Oct-2017	Download
2	1977950	SCHEM & INTERCON DIAG, MTRX II	8304000001		0	ea	U	5	11-Oct-2017	Download
2	8301000	PNEUMATIC SCHEMATIC, MATRIX II	8304000001		0	ea	M	6	11-Oct-2017	Download
2	8306400	MATRIX II BOM STRUCTURE	8304000001		0	ea	C	99	11-Oct-2017	Download
2	8350771901	CATALOG, FINAL TEST MTI	8304000001		0	ea	B	702	11-Oct-2017	

Page 1 of 1 (1-10 of 10 items)

- Click on the Part Number field
- Use the Button on the right-hand side to select Single Explosion (view first-level) or Indented Explosion (view all levels)

Step #3

Download Bill of Materials

- Use the Button on the right-hand side to select Export Full BOM
- An Indented Bill of Materials in Excel format can now be utilized offline

1. What Quick Links are available?

- *Documents*
- *Parts Manual*

2. What parameters can be used to search the Part Manuals?

- *File Name*
- *Description*
- *Product Line*
- *Category*
- *Subcategory*

3. What parameters can be used to download the Part Manuals?

- *System Serial Number*
- *Attachment Category*

4. Who can upload a new document?

Only customers with admin credentials can upload new documents for their reference to the portal.

5. Who can download reference Documents and Part Manuals?

Customers with access to the Customer Portal can download reference documents and/or part manuals that have been uploaded to the portal by Cohu.

6. What is the Single Explosion view?

Single explosion displays the first-level view of the Bill of Materials.

7. What is the Indented Explosion view?

Indented explosion displays all of the levels of the child parts under the parent part.

8. Can multiple reference documents be downloaded simultaneously?

No, each document, part manual must be viewed and downloaded individually.